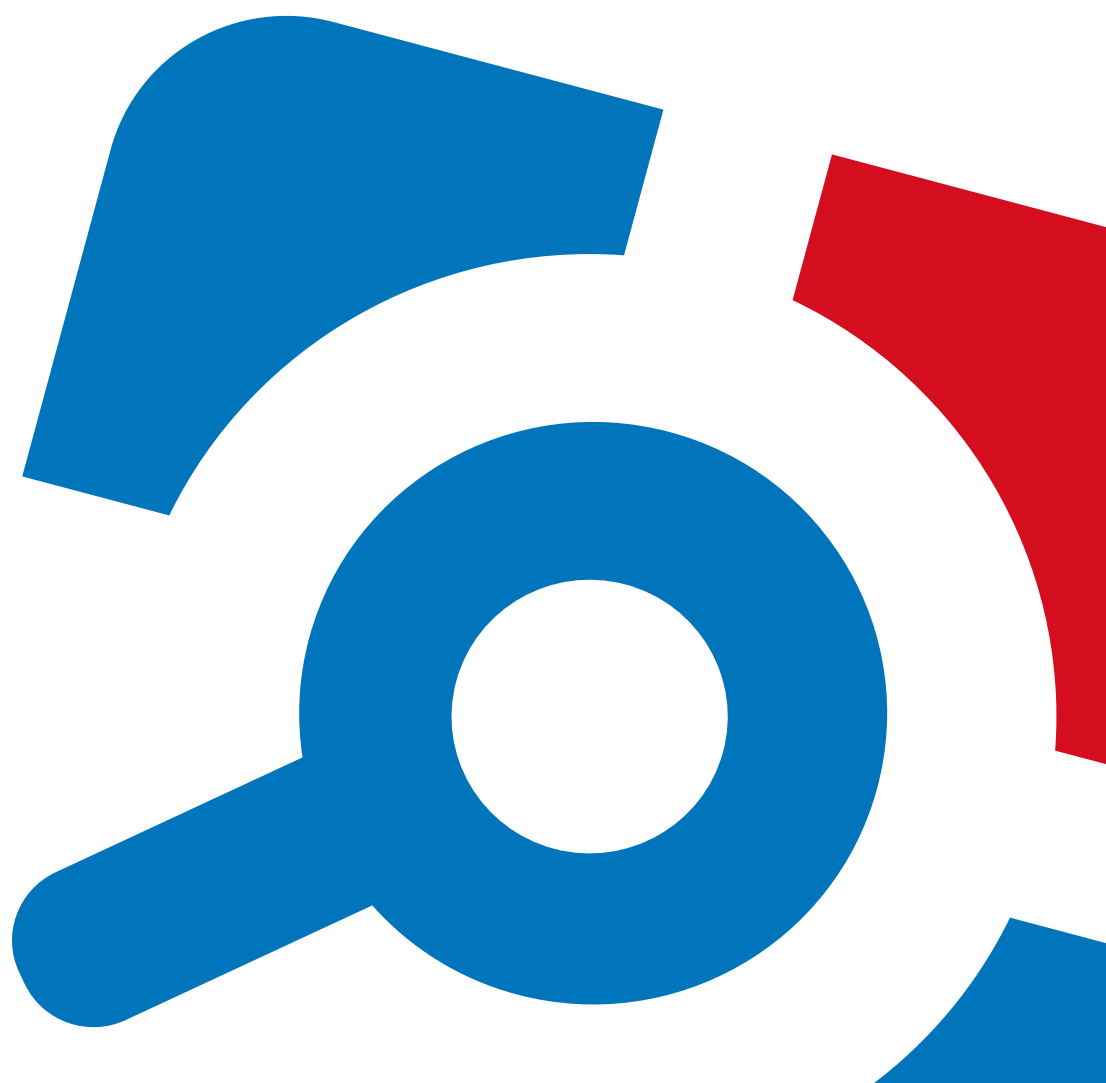


netwrix

Netwrix Auditor for Exchange Quick-Start Guide

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Table of Contents

1. Introduction	4
1.1. Netwrix Auditor Overview	4
2. Netwrix Auditor System Requirements	6
2.1. Requirements for Audited System	6
2.2. Requirements to Install Netwrix Auditor	6
2.2.1. Hardware Requirements	6
2.2.2. Software Requirements	7
2.2.3. Deployment Options	7
3. Review Components Checklist	8
3.1. Configure Data Processing Account Rights and Permissions	8
4. Install the Product	10
5. Create Managed Object to Audit Exchange	12
6. Make Test Changes	16
7. See How Netwrix Auditor Enables Complete Visibility	17
7.1. Review a Change Summary	18
7.2. Browse Data with AuditIntelligence Search	19
7.3. Review Exchange Server Overview	22
7.4. Review the All Exchange Changes Report	23
8. Related Documentation	24

1. Introduction

This guide is intended for the first-time users of Netwrix Auditor for Exchange. It can be used for evaluation purposes, therefore, it is recommended to read it sequentially, and follow the instructions in the order they are provided. After reading this guide you will be able to:

- Install and configure Netwrix Auditor
- Create a Managed Object to start auditing an Exchange organization
- Launch data collection
- See how Netwrix Auditor brings real AuditIntelligence into your IT infrastructure and enables its complete visibility

NOTE: This guide only covers the basic configuration and usage options for auditing Exchange with Netwrix Auditor. For advanced installation scenarios and configuration options, as well as for information on various reporting possibilities and other product features, refer to:

- [Netwrix Auditor Installation and Configuration Guide](#)
- [Netwrix Auditor Administrator's Guide](#)
- [Netwrix Auditor User Guide](#)

1.1. Netwrix Auditor Overview

Netwrix Auditor is an IT auditing platform that delivers complete visibility into changes and data access in hybrid cloud IT environments by providing actionable audit data about *who* changed *what*, *when* and *where* each change was made, and *who* has access to *what*. Netwrix Auditor helps organizations prevent security breaches caused by insider attacks, pass compliance audits with far less effort and expense, and keep tabs on what privileged users are doing in the environment.

Netwrix Auditor enables auditing of the broadest variety of IT systems, including Active Directory, Exchange, file servers, SharePoint, SQL Server, VMware and Windows Server. It also supports monitoring of privileged user activity in all other systems, even if they do not produce any logs, by enabling video recording of user screen activity and later search and replay. More than 160,000 IT departments worldwide rely on Netwrix Auditor to secure IT infrastructure, prove compliance and increase operational efficiency. The product has earned over 70 awards from leading industry publications, including SC Magazine, Windows IT Pro, Redmond Magazine and WindowSecurity.com.

Major benefits:

- **Change auditing and alerting:** Netwrix Auditor detects all configuration, content and security changes across your entire IT infrastructure. Reports and real-time alerts include the critical who, what, when and where details, including before and after values, enabling quick and effective

response.

- **AuditIntelligence interactive search:** Netwrix Auditor enables you to easily search through audit data and fine-tune sorting and filtering criteria so you can quickly hone in on exactly the information you need.
- **Configuration assessment:** State-in-time™ reports show configuration settings at any point in time, such as group membership or password policy settings as they were configured a year ago.
- **Access auditing:** Monitoring of and reporting on successful and failed access to systems and data helps keep sensitive data safe.
- **Predefined reports and diagrams:** Netwrix Auditor includes more than 150 predefined reports and diagrams. Reports can be exported to a range of formats, including PDF and XLS, and stakeholders can subscribe to reports to stay informed automatically by email.
- **AuditArchive™:** Netwrix Auditor's scalable two-tiered storage system (file-based + SQL database) holds consolidated audit data for more than 10 years.
- **Unified platform:** Many vendors require multiple standalone tools that are hard to integrate, but Netwrix Auditor is a unified platform that can audit the entire IT infrastructure.

Netwrix Auditor for Exchange detects and reports on all changes made to Microsoft Exchange configuration and permissions. In addition, it tracks mailbox access events in the managed Exchange organization, and notifies the users whose mailboxes have been accessed by non-owners.

2. Netwrix Auditor System Requirements

This section lists the requirements for the systems that are going to be audited with Netwrix Auditor, and for the computer where the product is going to be installed.

2.1. Requirements for Audited System

The table below provides the requirements for the systems that can be audited with Netwrix Auditor for Exchange:

Audited System	Supported Versions
Exchange	<ul style="list-style-type: none"> • Microsoft Exchange 2007 • Microsoft Exchange 2010 SP1 and above • Microsoft Exchange 2013

2.2. Requirements to Install Netwrix Auditor

This section provides the requirements for the computer where Netwrix Auditor is going to be installed. Refer to the following sections for detailed information:

- [Hardware Requirements](#)
- [Software Requirements](#)
- [Deployment Options](#)

2.2.1. Hardware Requirements

Before installing Netwrix Auditor, make sure that your hardware meets the following requirements:

Hardware Component	Minimum	Recommended
Processor	Intel or AMD 32 bit, 2 GHz	Intel Core 2 Duo 2x 64 bit, 3 GHz Preferably a virtual machine

Hardware Component	Minimum	Recommended
RAM	2 GB	8 GB
Disk space	<ul style="list-style-type: none"> • 500 MB physical disk space for the product installation • 30 GB for the file-based Long-Term Archive • 500 MB for the SQL Server-based Audit Database where audit data is going to be stored <p>NOTE: These are rough estimations, calculated for evaluation of Netwrix Auditor for Exchange. Refer to Netwrix Auditor Installation and Configuration Guide for complete information on the Netwrix Auditor disk space requirements.</p>	
Screen resolution	1280 x 1024	1920 x 1080 and higher

2.2.2. Software Requirements

The table below lists the minimum software requirements for the Netwrix Auditor installation:

Component	Requirements
Operating system	<ul style="list-style-type: none"> • Windows Desktop OS (64-bit): Windows 7 SP1, Windows 8/8.1 • Windows Server OS (64-bit): Windows Server 2008 R2 SP1, Windows Server 2012/2012 R2
Framework	<ul style="list-style-type: none"> • .Net Framework 3.5 SP1

2.2.3. Deployment Options

Netwrix recommends to deploy Netwrix Auditor on any workstation in the domain where your audited system resides—installation on a domain controller is not recommended.

3. Review Components Checklist

To speed up the evaluation process, Netwrix recommends you to ensure that the following services and components are up and running prior to the Netwrix Auditor installation.

Service or component	Recommendations
Active Directory	Test Active Directory domain connectivity. Make sure your domain controllers are accessible from the computer where you intend to install Netwrix Auditor.
SQL Server 2014 with SSRS (optional step)	<p>Although Netwrix Auditor provides a convenient interface for downloading SQL Server 2014 Express right from Netwrix Auditor Administrator Console, it is recommended to deploy SQL Server instance in advance. Test your SQL Server connectivity.</p> <p>NOTE: Netwrix Auditor provides an option to verify SSRS settings right in the Netwrix Auditor Administrator Console.</p>
Test account	<p>Netwrix recommends you to create a special account with extensive privileges. This account should have sufficient permissions to:</p> <ul style="list-style-type: none"> • Collect audit data. See Configure Data Processing Account Rights and Permissions for more information. • Access data stored in the SQL Server instance: <ul style="list-style-type: none"> • The account must be assigned the Database owner (db_owner) role and the dbcreator server role. • The account must be assigned the Content Manager role on the SSRS Home folder. • Make test changes in your environment.

3.1. Configure Data Processing Account Rights and Permissions

The Data Processing Account is used to collect audit data from the target systems.

In most cases, this account must be a member of the **Domain Admins** group, provided that the workstation with Netwrix Auditor installed and the audited system belong to the same domain.

If the computer where Netwrix Auditor is installed and the audited system belong to different workgroups or domains, the audited system must have accounts with the same name and password as the account under which Netwrix Auditor runs. All these accounts must belong to the **local Administrators** groups.

To ensure successful data collection the Data Processing Account must comply with the following requirements depending on the audited system.

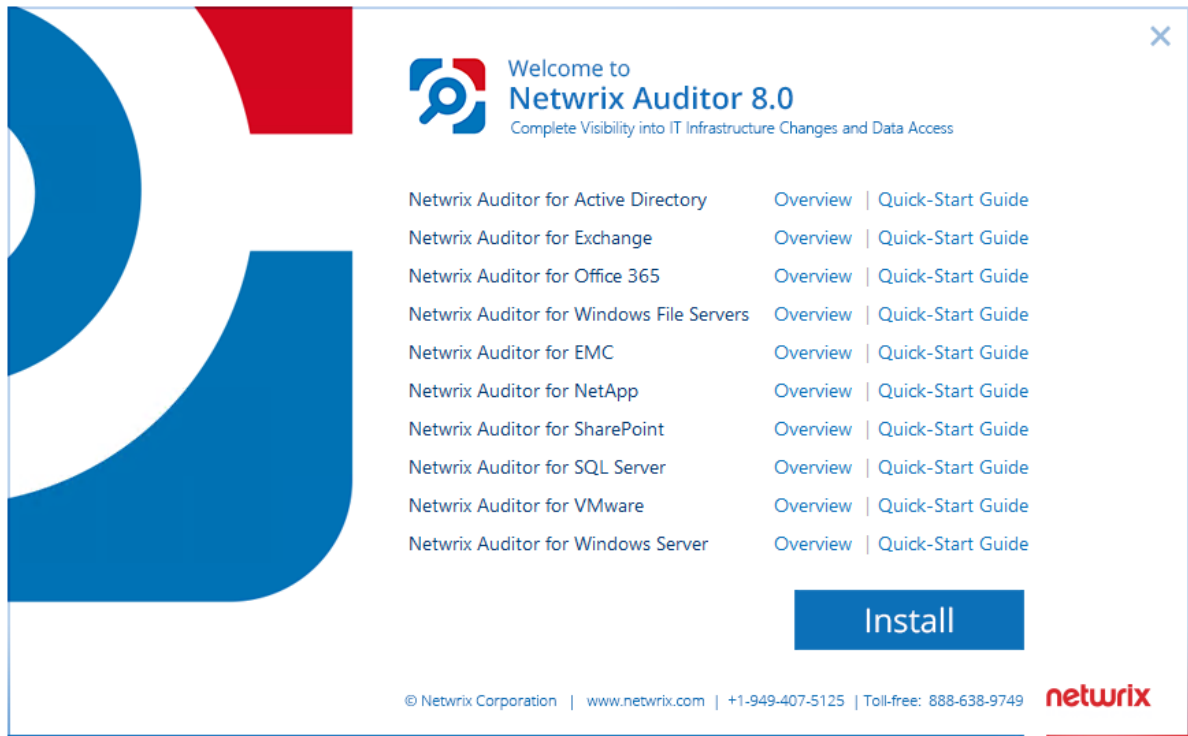
NOTE: The information in this section is outside the quick-start guide scope and is provided for reference only. See [Netwrix Auditor Installation and Configuration Guide](#) for detailed instructions on how to configure your Data Processing Account.

Audited system	Rights and permissions
Exchange	<ul style="list-style-type: none"> • A member of the Domain Admins group / The Manage auditing and security log policy defined for this account • The Log on as a batch job policy defined for this account—is applied automatically • A member of the local Administrators group on the computer where the product is installed • The account must belong to the Organization Management or Records Management group / the Audit Logs management role must be assigned to this account (only required if the audited AD domain has an Exchange organization running Exchange 2010 or 2013). • The Read rights on the Active Directory Deleted Objects container • If event logs autobackup is enabled: permissions to the following registry key on each DC in the target domain: <i>HKEY_LOCAL_MACHINE\System\CurrentControlSet\Services\EventLog\Security</i> AND the member of one of the following groups: Administrators, Print Operators, Server Operators • If event logs autobackup is enabled: the Share Read and Write permissions and Security Full control permissions for the logs backup folder • The Write permission on the folder where the Long-Term Archive is going to be stored (by default <i>C:\ProgramData\Netwrix Auditor\Data</i>)

4. Install the Product

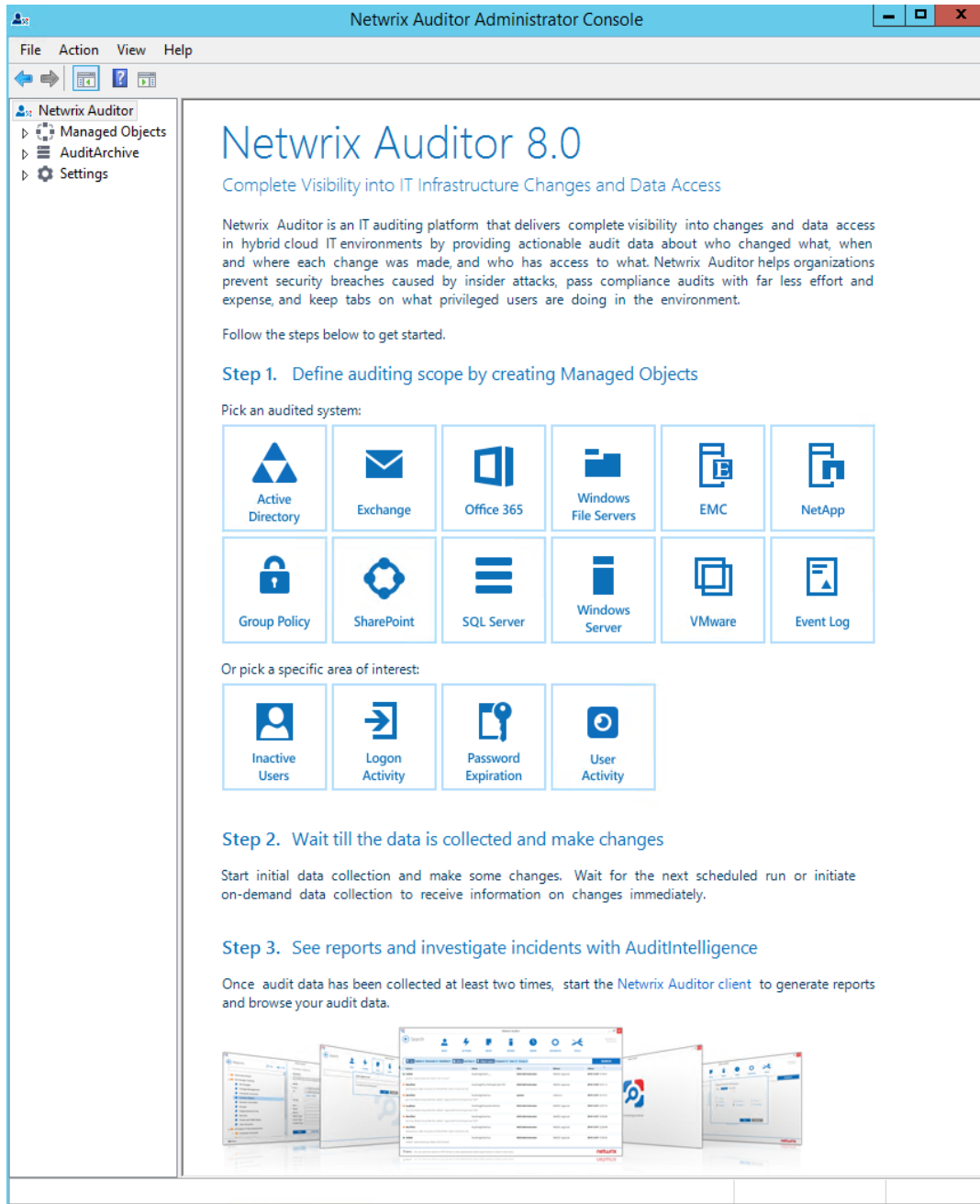
To install Netwrix Auditor

1. [Download](#) Netwrix Auditor 8.0.
2. Unpack the installation package. The following window will be displayed on successful operation completion:



3. Follow the instructions of the setup wizard. When prompted, accept the license agreement.
4. On the **Select Installation Type** step, select **Full installation**.
5. On the **Destination Folder** step, specify the installation folder.
6. Click **Install**.

After a successful installation, Netwrix Auditor shortcuts will be added to the **Start** menu/screen and Netwrix Auditor Administrator Console will open.



5. Create Managed Object to Audit Exchange

To start auditing your IT Infrastructure with Netwrix Auditor, you must create a Managed Object. A Managed Object is a container within Netwrix Auditor that stores information on the auditing scope, the Data Processing Account used for data collection, Audit Database settings, etc.

To create a Managed Object to audit Exchange

1. On the main Netwrix Auditor Administrator Console page, click the **Exchange** tile to launch the **New Managed Object** wizard.
2. On the **Select Managed Object Type** step, select **Domain** as a Managed Object type.
3. On the **Specify Default Data Processing Account** step, click **Specify Account**.

Enter the default Data Processing Account (in the *DOMAIN\user* format) that will be used by Netwrix Auditor for data collection. For a full list of the rights and permissions required for the Data Processing Account, and instructions on how to configure them, refer to [Netwrix Auditor Installation and Configuration Guide](#).

4. On the **Specify Email Settings** step, specify the email settings that will be used for Change Summaries, reports and real-time alerts delivery. Netwrix Auditor automatically detects SMTP settings or you can provide them manually. Complete the following fields:

Setting	Description
SMTP server	Enter your SMTP server name. It can be your company's Exchange server or any public mail server (e.g., Gmail, Yahoo).
Port	Specify your SMTP server port number.
Sender address	Enter the address that will appear in the From field. NOTE: It is recommended to click Verify . The system will send a test message to the specified email address and inform you if any problems are detected.
SMTP Authentication	Select this checkbox if your mail server requires the SMTP authentication.
User name	Enter a user name for the SMTP authentication.

Setting	Description
Password	Enter a password for the SMTP authentication.
Confirm password	Confirm the password.
Use Secure Sockets Layer encrypted connection (SSL)	Select this checkbox if your SMTP server requires SSL to be enabled.
Implicit SSL connection mode	Select this checkbox if the implicit SSL mode is used, which means that an SSL connection is established before any meaningful data is sent.

- On the **Specify Domain Name** step, specify the audited domain name in the FQDN format.
- On the **Audit Database Settings** step, make sure that the **Make audit data available via summary emails only** checkbox is cleared. By default, the Audit Database is created automatically and is used to store collected audit data.

Select one of the following:

- **Automatically install and configure a new instance of SQL Server Express Edition** to automatically install and configure SQL Server 2014 Express with Advanced Services.
- **Use an existing SQL Server instance with SQL Server Reporting Services** to use an already installed SQL Server instance. Netwrix Auditor detects local SQL Server instance automatically and pre-populates the fields.

Complete the following fields:

Option	Description
SQL Server Settings	
SQL Server instance	Specify the name of the SQL Server instance to store audit data.
Authentication	Select the authentication type you want to use to connect to the SQL Server instance: <ul style="list-style-type: none"> • Windows authentication • SQL Server authentication
User name	Specify the account to be used to connect to the SQL Server instance.

NOTE: This account must be granted the **database owner (db_**

Option	Description
	owner) role and the dbcreator server role. See Netwrix Auditor Installation and Configuration Guide for more information.
Password	Enter a password.
SQL Server Reporting Services Settings	
Report Server URL	Specify the Report Server URL. Make sure that the resource is reachable.
Report Manager URL	Specify the Report Manager URL. Make sure that the resource is reachable.
User name	Specify the account to be used to connect to SSRS.
Password	Enter a password.

- On the **Select Data Collection Method** step, enable **Network traffic compression**. If enabled, a Compression Service will be automatically launched on the audited computer, collecting and prefiltering data. This significantly improves data transfer and minimizes the impact on the target computer performance.
- On the **Configure Audit in Target Environment** step, select **Automatically for the selected audited systems**. Your current audit settings will be checked on each data collection and adjusted if necessary.

NOTE: If any conflicts are detected with your current audit settings, automatic audit configuration will not be performed. For a full list of audit settings required for Netwrix Auditor to collect comprehensive audit data and instructions on how to configure them, refer to [Netwrix Auditor Installation and Configuration Guide](#).

- On the **Specify Exchange Change Summary Recipients** step, enter your email.

NOTE: It is recommended to click **Verify**. The system will send a test message to the specified email address and inform you if any problems are detected.

- On the last step, review your Managed Object settings and make sure **Run data collection now** is enabled. Click **Finish** to exit the wizard. The newly created Managed Object will appear under the **Managed Objects** node.

When a new Managed Object is created, Netwrix Auditor starts collecting data from the audited IT infrastructure. The first data collection runs automatically and gathers information on the audited system's current configuration state. Netwrix Auditor uses this information as a benchmark to collect

data on changes. After the first data collection has finished, an email notification is sent to your email stating that the analysis has completed.

6. Make Test Changes

Now that the product has collected a snapshot of the audited system's current configuration state, you can make test changes to see how they will be reported by Netwrix Auditor.

For example, make the following test changes:

- Create a user mailbox
- Add a user to the **Help Desk** management role group

NOTE: Before making any test changes to your environment, ensure that you have the sufficient rights, and that the changes conform to your security policy.

7. See How Netwrix Auditor Enables Complete Visibility

After you have made test changes to the audited environment, you can see how Netwrix Auditor brings real AuditIntelligence into your IT infrastructure and enables its complete visibility. This section explains how to review your test changes in the Netwrix Auditor client and Change Summary.

To launch the Netwrix Auditor client

- Navigate to Start → Netwrix Auditor.

The screenshot displays the Netwrix Auditor 8.0 interface within a window titled "Netwrix Auditor - STATIONWIN12R2". The interface features a header with the product name and tagline "Complete Visibility into IT Infrastructure Changes and Data Access". Below the header, there are three main sections: "Launch", "Enterprise Overview", and "Saved Searches".

- Launch:** Includes tiles for "Search" (with a callout: "Search your audit data to investigate who changed what, when, and where across the entire IT infrastructure"), "Reports" (with a callout: "Review reports to stay compliant with internal and external security standards"), and "Subscriptions" (with a callout: "Subscribe to reports to keep track of changes on a regular basis").
- Enterprise Overview:** Features a line graph and tiles for "Exchange", "Windows File Servers", "EMC", "SQL Server", and "Windows". A callout states: "See a high-level overview of activity trends by date, user, server, object type or audited system in your IT infrastructure".
- Saved Searches:** Includes a tile for "Active Directory" (with a callout: "Save your favorite searches to access them instantly") and a search result for "Domain Admins and Administrators groups changes".

A large "Welcome to the new Netwrix Auditor interface!" dialog box is overlaid on the bottom right, with the text "To bring AuditIntelligence to your IT infrastructure faster, read these 5 tips" and a checkbox for "Do not show this tutorial at startup". An "Ok" button is present.

At the bottom of the window, the footer contains: "© Netwrix Corporation | www.netwrix.com | +1-949-407-5125 | Toll-free: 888-638-9749" and the Netwrix logo.

Review the following for additional information:

- [Review a Change Summary](#)
- [Browse Data with AuditIntelligence Search](#)
- [Review Exchange Server Overview](#)
- [Review the All Exchange Changes Report](#)

In order not to wait for a scheduled data collection and a Change Summary generation, launch data collection manually.

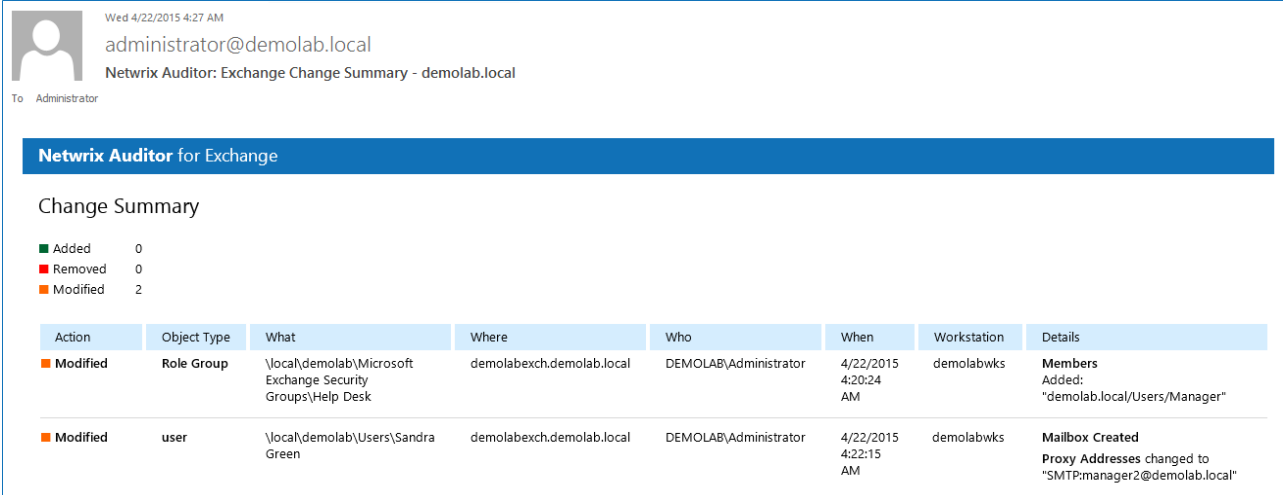
To launch data collection manually

1. In the Netwrix Auditor Administrator Console, navigate to **Managed Objects** → **your_Managed_Object_name**.
2. In the right pane, click **Run**.
3. Check your mailbox for an email notification and make sure that the data collection has completed successfully.

7.1. Review a Change Summary

A Change Summary is email that lists all changes that occurred since the last Change Summary delivery. By default, a Change Summary is generated daily at 3:00 AM and delivered to the specified recipients. You can also launch data collection and a Change Summary generation manually.

After the data collection has completed, check your mailbox for a Change Summary and see how your test changes are reported:



Wed 4/22/2015 4:27 AM
 administrator@demolab.local
 Netwrix Auditor: Exchange Change Summary - demolab.local
 To Administrator

Netwrix Auditor for Exchange

Change Summary

■ Added 0
■ Removed 0
■ Modified 2

Action	Object Type	What	Where	Who	When	Workstation	Details
■ Modified	Role Group	\\local\demolab\Microsoft Exchange Security Groups\Help Desk	demolabexch.demolab.local	DEMOLAB\Administrator	4/22/2015 4:20:24 AM	demolabwks	Members Added: "demolab.local/Users/Manager"
■ Modified	user	\\local\demolab\Users\Sandra Green	demolabexch.demolab.local	DEMOLAB\Administrator	4/22/2015 4:22:15 AM	demolabwks	Mailbox Created Proxy Addresses changed to "SMTP:manager2@demolab.local"

The example Change Summary provides the following information:

Column	Description
Action	Shows the type of action that was performed on the object.
Object Type	Shows the type of the object.
What	Shows the name of the changed object or its path.
Where	Shows the name of the server where the change occurred.

Column	Description
Who	Shows the name of the account under which the change was made.
When	Shows the exact time when the change occurred.
Workstation	Shows the name of the computer where the user was logged on when the change was made.
Details	Shows the before and after values of the modified object, object attributes, etc.

7.2. Browse Data with AuditIntelligence Search

Netwrix Auditor delivers complete visibility into your IT infrastructure. Its convenient AuditIntelligence search interface enables you to investigate incidents and browse audit data collected across the entire IT infrastructure. When running a search in Netwrix Auditor, you are not limited to a certain audited system, change type, or object name. You can create flexible searches that provide you with precise results on *who* changed *what*, *when* and *where*.

After collecting initial data, making test changes to your environment and running data collection again, you can take advantage of AuditIntelligence search.


To browse your audit data and see you test changes

1. On the main Netwrix Auditor page, navigate to **Search**.
2. Add search filters to your search by clicking on a corresponding icon and providing a value. By default, all entries that contain this filter value are shown. For an exact match, use quotation marks.

Filters are used to narrow your search results. To create a unique set of filters, you can:

- Add different filters to your search. Search results will be sorted by all selected filters since they work as a logical conjunction (e.g., **Who: Administrator** AND **Action: Added**).
- Specify several values in the same filter to search for any of them (e.g., **Action: Modified** OR **Action: Removed**). To do this, select a filter again and specify a new value.

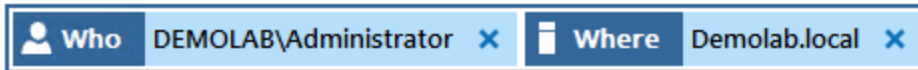
For example, consider adding these filters:

Filter	Value
 WHO	Specify your account name, as you performed test changes.

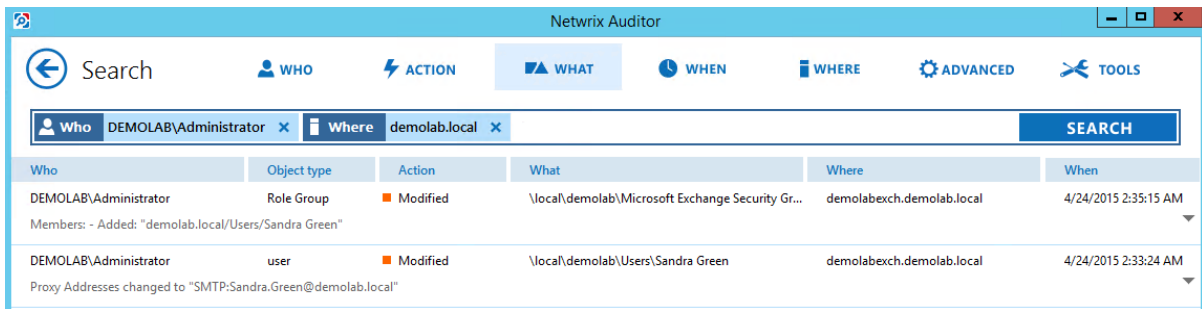
Filter	Value
	Specify your Active Directory domain where your Exchange organization is located.
WHERE	

NOTE: Refer to [Netwrix Auditor User Guide](#) for detailed instructions on how to apply filters and change match types.

As a result, you will see the following filters in the **Search** field:



3. Click **Search**.



4. Now, you can narrow your search and modify it right from the search results pane. Double-click any entry that contains excess data, select **Exclude from search** and specify a filter, e.g., **Object type: User** to leave information on role group changes only.

Who	Object type	Action	What
DEMOLAB\Administrator	Role Group	Modified	\local\
Members: - Added: "demolab.local/Users/Sandra Green"			
DEMOLAB\Administrator	user	Modified	\local\
Proxy Addresses changed to "SMTP:Sandra.Green@demolab.local"			

Exclude from search ▶

Details: Proxy Addresses changed to Mailbox Created

[Read more...](#)

Who: DEMOLAB\Administrator

Object type: user

Audited system: Exchange

Managed object: demolab.local

Action: Modified

What: \local\demolab\Users\Sandra Green

Where: demolabexch.demolab.local

When: 4/24/2015 2:33:24 AM

Your **Search** field will be updated, the **Object type not** filter will be added. Make sure to click **Search** again to update your search results.

The screenshot shows the Netwrix Auditor search interface. At the top, there are navigation tabs: Search, WHO, ACTION, WHAT, WHEN, WHERE, ADVANCED, and TOOLS. Below these, a search bar contains the following filters: Who: DEMOLAB\Administrator, Where: demolab.local, and Object type not: "user". A blue SEARCH button is on the right. Below the search bar, a table displays search results with columns: Who, Object type, Action, What, Where, and When. The first result shows DEMOLAB\Administrator performing a Modified action on a Role Group object, located at \local\demolab\Microsoft Exchange Security Groups..., in the demolabexch.demolab.local environment, on 4/24/2015 at 2:35:15 AM. The details for this result are: Members: - Added: "demolab.local/Users/Sandra Green".

5. Having reviewed your search results, navigate to **Tools**.

- Click **Export data** to save your search results as a *.pdf or *.csv file.
- Click **Save search** to save the selected set of filters. This search will be added to the **Saved Searches** section on the main Netwrix Auditor page, so that you will be able to access it instantly. Refer to [Netwrix Auditor User Guide](#) for detailed instructions on how to create saved searches.

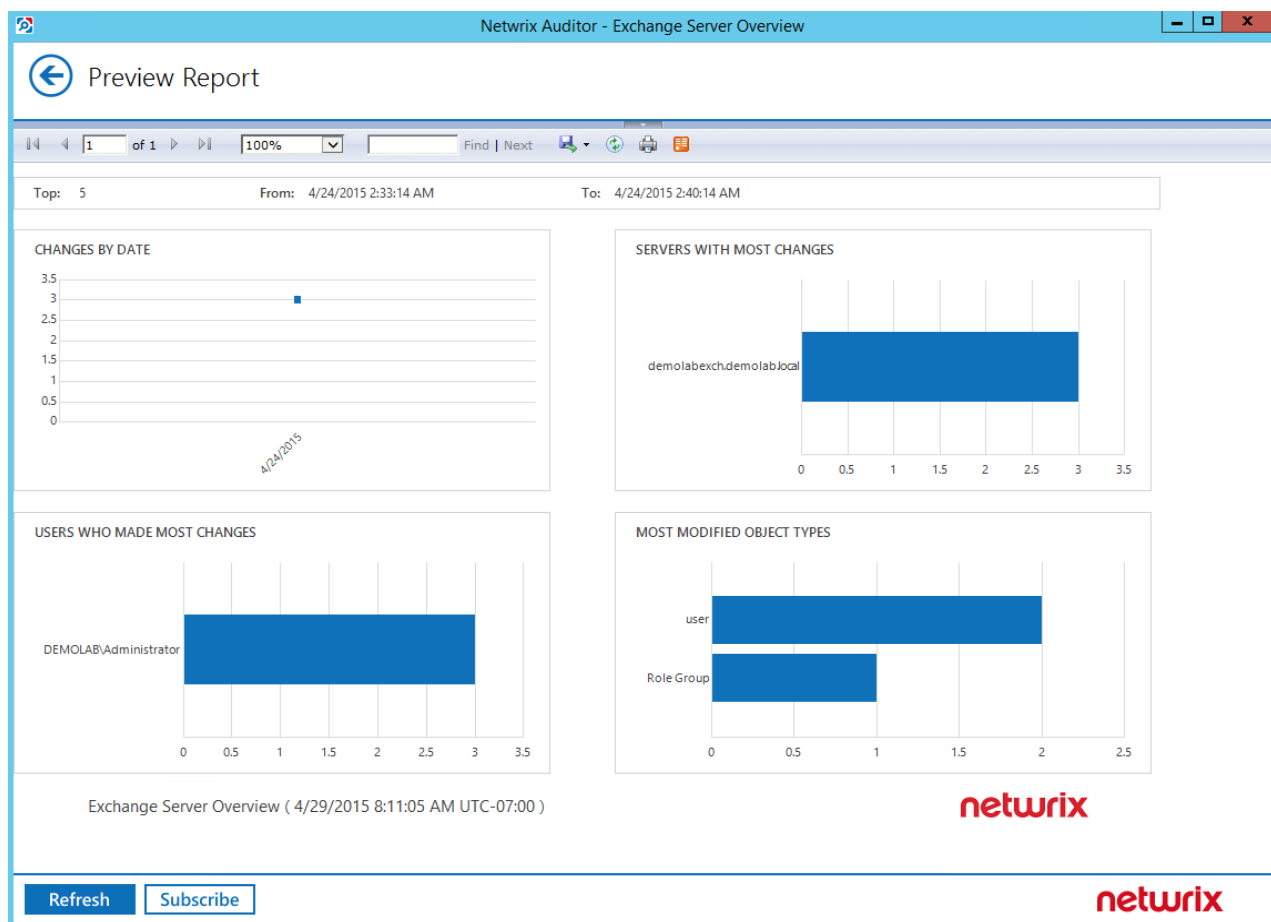
7.3. Review Exchange Server Overview

Enterprise Overview provide a high-level overview of activity trends by date, user, server, object type or audited system in your IT infrastructure. The **Enterprise** diagram aggregates data on all Managed Objects and all audited systems, while system-specific diagrams provide quick access to important statistics within one audited system.

After collecting initial data, making test changes to your environment and running data collection again, you can take advantage of the **Exchange Server Overview**.

To see how your changes are reported with Exchange Server Overview

1. On the main Netwrix Auditor page, navigate to the **Enterprise Overview** section.
2. Click the **Exchange** tile to open it.
3. Review your changes.
4. Click on any chart to jump to a table report with the corresponding grouping and filtering of data.



7.4. Review the All Exchange Changes Report


Netwrix Auditor allows generating audit reports based on Microsoft SQL Server Reporting Services (SSRS). The Netwrix Auditor client provides a variety of predefined reports that aggregate data from the entire audited IT infrastructure, an individual system, or a Managed Object.

Change reports can be found under the **Reports** → **Exchange** and provide a narrower insight into what is going on in the audited infrastructure and help you stay compliant with various standards and regulations (FISMA, HIPAA, PCI, SOX, etc.).

After collecting initial data, making test changes to your environment and running data collection again, you can take advantage of the reports functionality.

To see how your changes are listed in the report

1. In the Netwrix Auditor client, navigate to **Reports** → **Exchange**.
2. Select the **All Exchange Changes** report.
3. Click **View** to open the report.

 **Netwrix Auditor**
Thursday, April 23, 2015 10:05 AM

All Exchange Server Changes

Shows all changes to Exchange Server objects, configuration and permissions.

Filter	Value			
Action	Object Type	What	Who	When
■ Modified	Role Group	\\local\demolab\Microsoft Exchange Security Groups\Help Desk	DEMOLAB\Administrator	4/23/2015 9:59:00 AM
Where: demolabexch.demolab.local				
Workstation: demolabsp, demolabdc.demolab.local, demolabexch				
Members:				
<ul style="list-style-type: none"> • Added: "demolab.local/Users/eric roberts" 				
■ Modified	user	\\local\demolab\Users\jeffrey thompson	DEMOLAB\Administrator	4/23/2015 6:38:05 AM
Where: demolabexch.demolab.local				
Workstation: demolabsp, demolabdc.demolab.local, demolabexch				
Mailbox Created				
Proxy Addresses changed to "SMTP:desk@demolab.local"				

8. Related Documentation

The table below lists all documents available to support Netwrix Auditor for Exchange:

Document	Description
Netwrix Auditor Installation and Configuration Guide	Provides detailed instructions on how to install Netwrix Auditor, and explains how to configure your environment for auditing.
Netwrix Auditor Administrator's Guide	Provides step-by-step instructions on how to configure and use the product.
Netwrix Auditor User Guide	Provides detailed instructions on how to enable complete visibility with AuditIntelligence.
Netwrix Auditor Integration API Guide	Provides step-by-step instructions on how to leverage Netwrix Auditor audit data with on-premises and cloud auditing solutions using RESTful API.
Netwrix Auditor Release Notes	Lists the known issues that customers may experience with Netwrix Auditor 8.0, and suggests workarounds for these issues.